

5324 IP PHONE ENTERPRISE CLASS

The dual mode Mitel® 5324 IP Phone is a feature-rich, multi-line IP speakerphone with full duplex handsfree operation. It is geared toward users who must change their telephone feature set to match their changing needs. This includes managers, professionals and teleworkers as well as contact center/ help-desk agents. With it, users get superb call handling as well as user-programmable access to advanced voice communications, IP-based applications and services. The 5324 IP Phone supports a full lineup of IP peripherals such as Programmable Key Modules (PKMs), Conference Units and Line Interface Modules, for even greater access to IP applications right at the user's desktop.



FEATURES AND FUNCTIONS

- Handsfree operation (full duplex)
- 24 programmable multi-function keys with dual-color LED indicators* (for speed dialing, line appearances, feature access)
- Eight function keys: Hold, Superkey, Message, Speaker, Mute, Transfer / Conference, Redial, Cancel
- Three context-sensitive softkeys for intuitive feature access
- Two-line, 20-character white, backlit, graphics display, with auto-dimming
- Superkey programming for easy access to telephone system features
- Peripherals and modules support
- Off hook voice announce
- On hook dial
- Dedicated headset jack
- Speed calling
- Call hold (Place / Retrieve)
- Call transfer
- Do Not Disturb
- Call Forward
- Conference call setup
- Voice mail access—large message waiting lamp
- Browser-based desktop configuration tool
- Direct page / Group page
- Last number redial
- Automatic Call Distribution (ACD) agent and supervisor support
- Customizable center panel
- Hearing Aid Compatible handset
- Wall mountable
- Two-position, 35 degree tilting stand for better viewing angle
- Multiple powering options (802.3 af compliant)
- Power over Ethernet support for IP Programmable Key Modules (PKMs) and the Line Interface Modules
- XML support for applications development

